

PROVIDER COUNCIL MEETING MINUTES

Date: November 18, 2021

Time: 10:00 AM

Meeting Called By		Gary Bass, President of the Provider Council			
Type of Meeting		Virtual - Webex			
ATTENDEES (A-Z)					
NAME	Present	NAME	Present	NAME	Present
Adrienne Beatty, MS, LCMHC Trillium Health Resources Director of Network Development	<input type="checkbox"/>	Aimee Schulze, LCSW StillWaters Program Director	<input checked="" type="checkbox"/>	Brittany Jozefowicz, MA, LCMHC Open Gate Counseling Services Owner	<input type="checkbox"/>
Charles (Chuck) Hill, LCMHC RHA Health Services BH Regional Director	<input checked="" type="checkbox"/>	English Albertson, BS, QP Monarch Director of Program Operations	<input checked="" type="checkbox"/>	Gary Bass, MSW, LCSW CEO, Pride in North Carolina <i>President of the Provider Council</i>	<input checked="" type="checkbox"/>
Greg Riley, RN Vidant Health Roanoke-Chowan Hospital Program Director-Behavioral Health	<input checked="" type="checkbox"/>	Holly Cunningham MBA, M.Ed., LCMHCS Trillium Health Resources Director of Practice Management	<input type="checkbox"/>	Jennifer Hardee, MS, LCAS, CCS PORT Health Services Clinical Services Manager	<input checked="" type="checkbox"/>
Julie Kokocha, BS, AHFI Trillium Health Resources Director of Network Accountability	<input checked="" type="checkbox"/>	Karen S. Kirk, PhD, Child / Adolescent Clinical Psychologist Cape Fear Developmental Therapies Owner/Manager	<input checked="" type="checkbox"/>	Kerri Erb, QP, MPA Autism Society of NC Chief Program Officer	<input checked="" type="checkbox"/>
Khristine Brewington MS, LCMHCS, LCAS, CCS, CCJP Trillium Health Resources VP of Network Management	<input checked="" type="checkbox"/>	Krissy Vestal Trillium Health Resources QM Performance Improvement Manager	<input checked="" type="checkbox"/>	Lisa Jackson, BSW (Guest) DMH/DHHS LME-MCO System Performance Liaison	<input checked="" type="checkbox"/>
Luz Terry Trillium Health Resources Director of Contracts & Provider Support Services	<input checked="" type="checkbox"/>	Margaret Weller-Stargell, BA Coastal Horizons Center - CEO <i>Vice President of the Provider Council</i>	<input checked="" type="checkbox"/>	Mary B. Williams, BA, MBA New Hanover Regional Medical Center Behavioral Health Manager	<input checked="" type="checkbox"/>
Miriam Godwin MS, LMFT, NADD-DDS Trillium Health Resources Network Training Manager	<input checked="" type="checkbox"/>	Natasha Holley LCSW, LCAS, CCS Integrated Family Services Clinical Director	<input checked="" type="checkbox"/>	Patrice Bryant MS, LCMHC, QS, LCAS-A Yotaron Enrichment Resource Center CEO	<input checked="" type="checkbox"/>
Rasheedah Pittman Trillium Health Resources Network Administrative Assistant	<input checked="" type="checkbox"/>	Russell Herring AssistedCare at Home CEO	<input type="checkbox"/>	Tracie Hanson, BA, QP Coastal Southeastern United Care QM Director	<input checked="" type="checkbox"/>
Wes Rider, BSW (Guest) DMH/DHHS Community Engagement Specialist	<input checked="" type="checkbox"/>				

AGENDA

1. Agenda Topic: Call of Meeting to Order

Presenter(s): Gary Bass

Discussion	<ul style="list-style-type: none"> Gary called the meeting to order. 		
Conclusions	<ul style="list-style-type: none"> N/A 		
Action Items	Person(s) Responsible	Deadline	
<ul style="list-style-type: none"> N/A 			

2. Agenda Topic: Approval of the Meeting Agenda

Presenter(s): Gary Bass

Discussion	<ul style="list-style-type: none"> Gary asked for any feedback regarding today's agenda, and if there are any topics anyone would like to add. Chuck made a motion to approve the agenda as written; English seconded. Today's agenda has been unanimously approved by the Provider Council. 		
Conclusions	<ul style="list-style-type: none"> N/A 		
Action Items	Person(s) Responsible	Deadline	
<ul style="list-style-type: none"> N/A 			

3. Agenda Topic: Review and Approval of the September 09, 2021 Meeting Minutes

Presenter(s): Gary Bass

Discussion	<ul style="list-style-type: none"> The September 09, 2021 meeting minutes were reviewed during today's meeting; there were no additions or modifications to be made. Chuck made a motion to approve the meeting minutes as written; Margaret seconded. Today's meeting minutes have been unanimously approved by the Provider Council. 		
Conclusions	<ul style="list-style-type: none"> N/A 		
Action Items	Person(s) Responsible	Deadline	
<ul style="list-style-type: none"> N/A 			

4. Agenda Topic: Welcome to Wes Rider

Presenter(s): Gary Bass

Discussion	<ul style="list-style-type: none"> Wes Rider will be attending the Provider Council meetings as a guest, beginning today. Wes works for the Community Engagement and Empowerment team of the Division of Mental Health; Developmental Disability Substance Use Services. 		
Conclusions	<ul style="list-style-type: none"> N/A 		
Action Items	Person(s) Responsible	Deadline	
<ul style="list-style-type: none"> N/A 			

5. Agenda Topic: Halifax County Transition to Trillium/Authorization Process (Clinical Communication Bulletin #023)

Presenter(s): Gary Bass / Luz Terry

Discussion	<ul style="list-style-type: none"> Trillium had distributed a Communication Bulletin about Halifax County's Transition to Trillium. This can be found on the Trillium website at the following location: https://www.trilliumhealthresources.org/index.php/for-providers/communications/clinical-communication-bulletins Providers are encouraged to review this bulletin. 		
Conclusions	<ul style="list-style-type: none"> N/A 		

Action Items	Person(s) Responsible	Deadline
<ul style="list-style-type: none"> N/A 		

6. Agenda Topic: Notification/Discussion about the Federal COVID-19 Vaccination Mandate and Choices Providers have in order to Prepare for the Possible Mandate
Presenter(s): Gary Bass

Discussion	<ul style="list-style-type: none"> There could be an upcoming federal vaccination mandate; thus, provider agencies should prepare and plan for this possibility. The most recent public data indicates that 26 states have lawsuits contesting this emergency federal vaccination mandate. The vaccination mandate is projected to go into effect January 4, 2022. To prepare for a possible vaccination mandate, providers may want to survey their staff to find out how many have already been vaccinated and make plans for possible steps and/or costs needed to implement weekly testing for those who are opting out of receiving the vaccine. <ul style="list-style-type: none"> Vaccination exemptions will be given to individuals for medical and religious reasons. Margaret has offered to share the Coastal Horizons vaccination implementation/planning strategy with the Provider Council. 		
Conclusions	<ul style="list-style-type: none"> N/A 		
Action Items	Person(s) Responsible	Deadline	
<ul style="list-style-type: none"> Margaret will share the Coastal Horizons vaccination implementation/planning strategy with the Provider Council. 	Margaret Weller-Stargell	12/17/21	

7. Agenda Topic: Recent News Story on Psychiatric Residential Treatment Facilities in NC
Presenter(s): Gary Bass

Discussion	<ul style="list-style-type: none"> The Provider Council has been made aware of a recent news story about PRTFs in NC. 		
Conclusions	<ul style="list-style-type: none"> N/A 		
Action Items	Person(s) Responsible	Deadline	
<ul style="list-style-type: none"> N/A 			

8. Agenda Topic: Are you or your Agency Getting Reimbursed for your Services by the 5 PHP's?
Presenter(s): Gary Bass

Discussion	<ul style="list-style-type: none"> A Provider Council member attended a webinar and learned that many PHP's underestimated the volume of work Behavior Health providers needed to do related to reviewing/approving credentialing applications, and the number of staff that would be needed to do the work. This is a statewide standpoint and not just local. 		
Conclusions	<ul style="list-style-type: none"> N/A 		
Action Items	Person(s) Responsible	Deadline	
<ul style="list-style-type: none"> N/A 			

9. Agenda Topic: Updates from Trillium
Presenter(s): Kristine Brewington / Luz Terry

Discussion	<p><u>Halifax County Realignment (Luz):</u></p> <ul style="list-style-type: none"> The transition date is December 1, 2021. Trillium created a cross-functional internal workgroup to meet and discuss the transition as well as to establish regular meetings with Cardinal and DHHS. Trillium has plans to identify and secure additional staff resources to accommodate for the addition of Halifax County. 		
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- There is a Halifax County specific webpage on Trillium's website: <https://www.trilliumhealthresources.org/about-us/halifax-county-realignment>
- Trillium will be hosting (3) Town Hall sessions on December 1, 2021 for the following audiences:
 - Providers
 - Community Partners & Stakeholders
 - Members
- Trillium has begun outreaching residents of the Haliwa-Saponi Tribe in Hollister, NC, and is providing them with information regarding the services and resources that Trillium has to offer.
- On November 6, 2021, Trillium's Neighborhood Connections staff attended a Vidant Health Fair where they were able to connect with some Halifax providers and Members.
- Providers are welcome to attend the Town Hall sessions.

Tobacco-Free Campus Requirements:

- There have been recent Communication Bulletins sent to providers about Tobacco-Free Campus requirements that will take effect in January 2022.
- There was a recent training about this topic for providers.
- Trillium has designated Subject Matter Experts within its Network department to provide guidance and support for providers to develop Tobacco-Free Campus policies and resources.
- A Trillium Subject Matter Expert will attend the January 13, 2022 Provider Council meeting to present information about the Tobacco-Free Campus requirements.
- Trillium will find out if there will be any delays with the planned implementation date and will communicate to the Provider Council.

Credentialing Process

- Some providers have grievances/complaints about the Credentialing process with the Standard Plan and would like to know if there will be any process changes.
 - Providers can voice their grievances/complaints to the state about the Credentialing process and will be given the contact information for this.
- The Tailored Plan will be required to follow the same Credentialing process as the Standard Plan.
 - Trillium's Director of Network Development can give the Provider Council a brief overview of Credentialing requirements.

Tailored Plan Launch Date

- On November 15, 2021, the state announced that the launch of the Tailored Plans will be December 1, 2022.

Trillium Announcements

- On October 28, 2021, Leza Wainwright (Trillium's CEO) announced to Trillium's Governing Board that she will be retiring effective February 1, 2022.
- Joy Futrell (Trillium's Executive VP), was appointed by the Trillium Governing Board as Leza's successor.

	<ul style="list-style-type: none"> Richard Leissner (Trillium's Chief Compliance Officer/General Counsel), has departed Trillium to accept a new opportunity; his last day was October 30, 2021. <p><u>NCOA</u></p> <ul style="list-style-type: none"> Trillium was re-surveyed by NCOA and are awaiting the final results. <p><u>NC General Assembly Budget</u></p> <ul style="list-style-type: none"> The budget has not yet been approved. Trillium will invite a representative from its Finance department to discuss the NC General Assembly budget at the next Provider Council meeting. 						
Conclusions	<ul style="list-style-type: none"> N/A 						
Action Items	<table border="1"> <thead> <tr> <th></th> <th>Person(s) Responsible</th> <th>Deadline</th> </tr> </thead> <tbody> <tr> <td> <ul style="list-style-type: none"> Trillium will invite a representative from its Finance department to discuss the NC General Assembly budget at the next Provider Council meeting. </td> <td>Khristine Brewington</td> <td>12/30/21</td> </tr> </tbody> </table>		Person(s) Responsible	Deadline	<ul style="list-style-type: none"> Trillium will invite a representative from its Finance department to discuss the NC General Assembly budget at the next Provider Council meeting. 	Khristine Brewington	12/30/21
	Person(s) Responsible	Deadline					
<ul style="list-style-type: none"> Trillium will invite a representative from its Finance department to discuss the NC General Assembly budget at the next Provider Council meeting. 	Khristine Brewington	12/30/21					

10. Agenda Topic: Updates from DMH/DD/SAS

Presenter(s): Lisa Jackson

Discussion	<ul style="list-style-type: none"> The Division postings for a new Director and new Deputy Director/COO ended on November 1, 2021. The Previous Division Director left the Division to take on a new role at the Department as the Department's first Chief Health Equity officer. <ul style="list-style-type: none"> This role will consist of working with internal and external teams to improve community inclusion and equity. The Orange and Mecklenburg county transition date to Alliance has changed from December 15, 2021 to December 1, 2021. The following counties will be transitioning from Cardinal to Vaya effective January 1, 2022: <ul style="list-style-type: none"> Alamance Caswell Chatham Franklin Granville Person Rowan Stokes Vance The Division TBI program is in the process of establishing a workgroup to begin updates for the TBI State Action Plan. <ul style="list-style-type: none"> If any providers have interest, Lisa Jackson has an email inbox that providers can use to get more information. A resource is available for providers who work with Veterans. The Community Engagement and Empowerment team provides education and assistance to groups and organizations internally and externally. <ul style="list-style-type: none"> Providers are encouraged to reach out for any training needs. Two Joint Communication Bulletins have been released within the last month from the state (#J403 and #J404). <ul style="list-style-type: none"> Some highlights, as well as contact persons for these bulletins will be shared with the Provider Council.
Conclusions	<ul style="list-style-type: none"> N/A

Action Items	Person(s) Responsible	Deadline
<ul style="list-style-type: none"> N/A 		

Meeting Adjourned

Next Meeting Date: January 13, 2022

(All meetings convene from 10:00 AM - 12:00 PM)

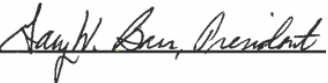
Supporting documents are proprietary and can be accessed by contacting Rasheedah Pittman at:

Rasheedah.Pittman@TrilliumNC.org

Respectfully Submitted by:

Rasheedah Pittman, Administrative Assistant

Secretary to the Provider Council

Accepted by: 

Date: 01/13/22