Provider Forum July 23, 2025

Questions & Answers

1. Will the slide deck be sent out after the forum?

This PowerPoint will be posted on our website in the Provider Forum section.

2. How can my agency become a TCM Provider?

You can email miriam.godwin@trilliumnc.org who is the contact person for Trillium regarding TCM. She will be able to validate your agency's TCM eligibility

3. Why is the June forum not posted on the website. I could not make the meeting and have been told that the concerns I had with I/DD Innovations would be addressed during this forum.

Thank you for notifying us that this information is not on the website! There were no questions during that Forum so there will not be a new FAQ posted for that meeting. We are following up now to see if there was an issue with the posting and will have it loaded on our website.

4. Are TCM providers required to submit the 1915(i) assessment and TCM assessment for 1915(i) services that require prior auth?

Yes, the members assigned TCM Provider are responsible for completing the full 1915i process for members to access 1915i Services. Completion of the 1915i Assessment and Carelon submission to determine if a member may be eligible is required for ALL 1915i Services.

5. Will a copy of this presentation be sent to attendees or is there a place where it is stored?

Yes, this presentation will be posted on our website with the Provider Forum registration section is located.

