

# Known Issues Tracker



Provider Type	Number of Impacted Providers	Category	Issue Description	Date Issue Discovered	Days Outstanding	Estimated Fix Date	Status	Resolution	Date Issue Resolved	Interest/Penalties Owed?	Tech Opps/Incident Number
1 Behavioral Health	84	Claims	New subscriber information error	04/04/23	1	04/05/23	Closed	Corrected claims import process	04/06/23	No	
2 Behavioral Health	144	Claims	Claims denying for multiple funding in error	05/05/23	7	05/12/23	Closed	Updated system logic. Claims that denied incorrectly have been reprocessed	05/16/23	No	