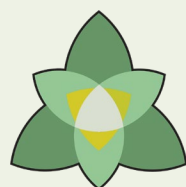
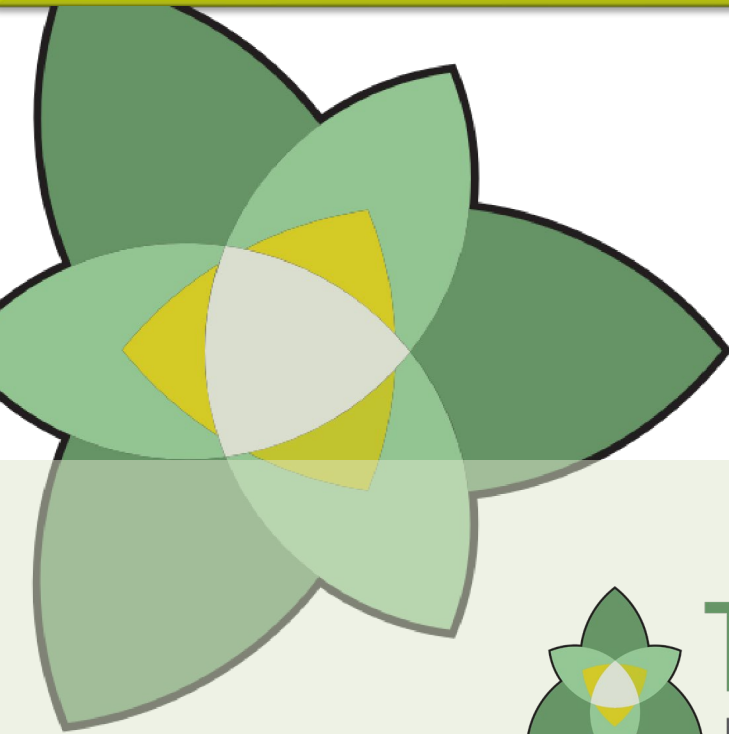


Request for Application

High-Fidelity Wraparound Services

(OCTOBER 30, 2025)

This announcement for funding should not be interpreted as a contract (implicit, explicit, or implied), nor does it imply any form of agreement to any potential candidate. In addition, no inference should be made that Trillium will purchase and/or implement in the future any of the programs or services proposed by the respondents.



Trillium
HEALTH RESOURCES

Transforming Lives. Building Community Well-Being.

201 West First Street
Greenville, NC 27858-1132

Table of Contents

FUNDING OPPORTUNITY DESCRIPTION.....	3
<i>Purpose</i>	<i>3</i>
<i>Expectations</i>	<i>3</i>
AWARD INFORMATION	4
<i>High-Fidelity Wraparound (HFW):</i>	<i>4</i>
ELIGIBILITY INFORMATION	5
BUDGET INFORMATION	6
EVIDENCE OF EXPERIENCE AND/OR CREDENTIALS	6
<i>The selected provider MUST agree to:</i>	<i>6</i>
APPLICATION AND SUBMISSION INSTRUCTIONS	7
APPLICATION REVIEW INFORMATION	9
<i>Evaluation Criteria</i>	<i>9</i>
ADMINISTRATIVE INFORMATION	9
TRILLIUM CONTACT INFORMATION	10
<i>For questions about this RFA contact:.....</i>	<i>10</i>



FUNDING OPPORTUNITY DESCRIPTION

PURPOSE

Through Trillium's mission, to empower members and communities to achieve their best health through seamless operations, impactful and accessible services, an ingrained culture of quality, exceptional talent, and forward-thinking-transformative innovation, we are leading the future of publicly funded healthcare—investing in our people, strengthening communities and driving bold innovation to expand access to create the conditions for each individual we serve to thrive.

Trillium Health Resources is expanding **High-Fidelity Wraparound (HFW) Services** within Trillium's catchment area and is recruiting providers for the following identified counties **Northampton, Hertford, Pamlico, Hyde, Dare, Tyrrell, and Washington.**

Trillium is seeking providers that demonstrate the capability and capacity to provide HFW services to achieve desired outcomes; including increased family assets and functioning and reduced out of home residential treatment and inpatient hospitalizations.

Trillium will work closely with the selected provider(s) to ensure services are provided as clinically indicated. The provider must participate in routine monitoring and additional reviews as needed to ensure compliance with State and Medicaid Standards.

EXPECTATIONS

The goal is to increase access to **High-Fidelity Wraparound (HFW) Services** for youth with serious emotional disturbance or youth with serious emotional disturbance and a co-occurring substance use disorder and/or intellectual/developmental disability in each county within the Trillium catchment area.

High-Fidelity Wraparound (HFW) is an intensive, team-based, person-centered supportive service that provides coordinated, integrated, family-driven care to meet the complex needs of youth/young adults who are involved with multiple systems (e.g., mental health, child welfare, juvenile/criminal justice, special education), who are experiencing serious emotional or behavioral difficulties, have dual diagnosis (MH and/or SUD, and IDD) with complex needs, and are at risk of placement in therapeutic residential settings, or other institutional settings, or have experienced multiple crisis events. The HFW process aims to achieve positive outcomes by providing a structured, creative and individualized team planning process that, compared to traditional treatment planning, results in interventions that are more effective and more relevant to the child and family.

Additional details regarding High-Fidelity Wraparound including service guidelines, exclusions and the approved service definition can be found at:

[Trillium Medicaid Child BH Benefit Plan.](#)

Applicants must be an active, currently contracted provider with Trillium and in good standing. Applicants must agree to complete required readiness assessments and submit an application that must be approved by the North Carolina High-Fidelity Wrap Around Training Program funded by the NC Department of Health and Human Services operated out of the UNC Greensboro Center for Youth, Family, and Community Partnerships. (NC High-Fidelity Wraparound Training Program). Applicants must also agree to be credentialled and train with the NC High-Fidelity Wraparound Training Program and work in partnership with the Training Team/Implementation specialist ongoing. Applicants must also meet all requirements of the High-Fidelity Wrap Around (HFW) Service and Trillium's Provider Expectations guidelines.

AWARD INFORMATION

Trillium will provide Medicaid funding for the service, High-Fidelity Wraparound when a provider is approved to provide the service.

State Funding Non-UCR: Strengthening Key Behavioral Health Services for Children and Adolescents start-up funding is available. Funding accessed will help expand and strengthen key behavioral health services for children and adolescents. This funding will support capacity building for investments identified through the Foster Care Innovative Medicaid Service Options workgroup, as directed by NC 2023 Appropriations Act. (Section 9E.21.(a)). While these investments were identified as part of a strategy to improve access for children in foster care, these services are available to all Medicaid-eligible children and youth who meet clinical criteria. This funding is meant to build long-term service capacity, supported by \$22 million in recurring state funding. Recurring investments will support new state plan services, High-Fidelity Wraparound and Family Peer Specialists, as well as Child Welfare Trauma-Informed Assessments and rate increases for certain Evidence-Based Treatments and Therapeutic Foster Care respite.

HIGH-FIDELITY WRAPAROUND (HFW):

Capacity-building investments are available to support implementation of new HFW teams to serve counties without access to HFW today (**North Hampton, Hertford, Pamlico, Hyde, Dare, Tyrrell, and Washington**). Investments may include: Provider and HFW team member identification, recruitment, and training, first year operating costs, Systems and technology required to provide service and Other required start-up costs.

Grantees are responsible for managing the day-to-day operations of their grant. To fulfill Trillium's role in regard to the stewardship of Federal/State/Local Funds, Trillium will monitor grants to identify potential problems and areas where technical assistance or termination of the contract might be necessary. This active monitoring is accomplished through review of reports and correspondence from the grantee, audit reports, site visits, and other information available.

Applicants should be aware that funding amounts are subject to the availability of funds.

ELIGIBILITY INFORMATION

- 🌟 Applicants must be a current Trillium provider and meet the following requirements:
 - 🌟 Enrollment in NC Tracks
 - 🌟 Adherence to all program, staffing, and training requirements set forth in
 - Clinical Coverage Policy 8A: Enhanced Mental Health and Substance Abuse Services
 - 🌟 Without sanction(s), including but not limited to the following:
 - LME/MCO: Contract termination or suspension, referral freeze, unresolved Plan of Correction, outstanding overpayment, prepayment review, and/or payment suspension;
 - DHB: Contract termination or suspension, prepayment review, and/or outstanding final overpayment;
 - DMH/DD/SAS: Revocation and/or unresolved Plan of Correction;
 - DHSR: Unresolved Type A or B Penalty under Article 3, Active Suspension of Admissions, Active Summary Suspension, Active Notice of Revocation or Revocation in Effect;
 - US Internal Revenue Service or NC Department of Revenue: Unresolved tax or payroll liabilities;
 - NC Secretary of State: Administrative Dissolution, Revocation of Authority, Notice of Grounds for other reason, and/or Revenue Suspension. Providers organized as a Corporate entity must have a "Current – Active" registration with the NC Secretary of State;
 - 🌟 Adherence to all programming, staffing, and training requirements set forth in 10A NCAC 27G

BUDGET INFORMATION

Budgets should reflect capacity-building investments to support implementation of new HFW teams to serve an identified county(ies) without access to HFW today. Investments may include: Provider and HFW team member identification, recruitment, and training, first year operating costs, Systems and technology required to provide service and, Other required start-up costs.

Eligible expenditures must be incurred during the period of July 1, 2025 through June 30, 2026. DCFW plans to allocate funds to support implementation and operations for SFY27 (July 1 2026 – June 30 2027). It is important to note that the continuation of this funding is contingent upon the availability of resources. This information is only provided for reference purposes and to ensure completeness of an implementation timeline.

EVIDENCE OF EXPERIENCE AND/OR CREDENTIALS

THE SELECTED PROVIDER MUST AGREE TO:

Complete steps, post award, to demonstrate readiness to provide High-Fidelity Wraparound (HFW) Services.

- a. The provider must obtain written approval from the NC HFWTP and LME-MCO to begin a new HFW team.
- b. The provider must complete both a provider and a stakeholder readiness assessment with NC HFWTP.
- c. In Hiring and Training Qualified Staff:
 - i. Providers must coordinate with and include the NC HFWTP Implementation Specialist in the interview process for coaches and facilitators.
 - ii. Providers and coaches must coordinate and include NC Families United in the interview process for Family Support Partners and Youth Support Partners.
 - iii. Youth Support Partners hired cannot exceed the age as set forth by the NC HFWTP.
 - iv. Providers must show completion of all required training for staff as set forth by NC HFWTP
- d. Complete HFW credentialing requirements and receive credentialing approval from NC HFWTP.
- e. Obtain all equipment needed for provision of services.

Comply fully with the following:

- a. High-Fidelity Wraparound Service Definition
- b. HIPAA
- c. Any applicable local, state, and federal regulations
- d. Trillium Health Resources Benefit Plan
- e. Submission of Treatment Authorization Requests (TARs) and claims in accordance with the Medicaid Benefit Plan
- f. Person-Centered Plan Instruction Manual
- g. Trillium Health Resources Provider Manual

The selected provider must also be established as a legally constituted entity capable of meeting all the requirements of the Provider Certification, Communication Bulletins, and Service Implementation Standards;

Comply with all applicable federal and state requirements. This includes the North Carolina Department of Health and Human Services Statutes, Rules, Policies, Communication Bulletins, and other published instructions.

If applicable, comply with the North Carolina Health Information Exchange Authority (NC HIEA) Healthcare provider information exchange guidelines and implementation timelines documented on the [NC HealthConnex](#) website

The selected Provider agrees to provide updates on progress to the Trillium Project Coordinator at an identified frequency until the project is complete and service provision has been implemented.

APPLICATION AND SUBMISSION INSTRUCTIONS

Include **Organizational information** such as legal name, employer/taxpayer number, address, contact information for leadership, etc.

A Project Narrative that describes your project and implementation plan to include but not limited to:

- 🌱 County(ies) to be served. Applicants may identify one county for expansion efforts or multiple counties. The following are the only identified counties for this RFA: North Hampton, Hertford, Pamlico, Hyde, Dare, Tyrrell, and Washington.

- ✿ Any important information regarding the Population(s) to be served (demographics and clinical characteristics; service currently providing in the county(ies))
- ✿ Comprehensive demographic profile of population of focus.
- ✿ Identify any disparities relating to access, use, and outcomes. Demonstrate an understanding of the target population consistent with the purpose of your program and intent of the RFA.
- ✿ Describe your project/program and how you will implement it.
- ✿ Strategies/interventions proposed
- ✿ Project goals and measurable objectives (including projected timeframes for implementation)
- ✿ Describe how your project provides/aligns with Trillium's mission and goals for the program.
- ✿ Describe how you will identify, recruit and retain the population(s) of focus.
- ✿ Describe how you will ensure any input of people, community, partners in the assessing, planning and implementation of your project, if appropriate.
- ✿ Describe the exact location(s) where services or programs will be provided. Include the address or addresses for facility-based programs/services.
- ✿ Provide a realistic timeline for the entire program/project which includes all activities required to accomplish the key objectives of the project. This will include target dates as well as staff and agencies responsible for the proposed activities, where appropriate. This timeline will serve as the basis for monitoring progress and adjusting activities as necessary. The timeline should contain information on the proposed start and completion dates of the key objectives and activities.
- ✿ Discuss the capability and experience of the applicant organization and other participating organizations with similar projects and populations.
- ✿ Discuss how key staff has demonstrated experience and are qualified to serve the population(s) of focus and are familiar with their culture(s) and language(s).
- ✿ Describe your plan for any data collection, management, analysis and reporting.

Provide a **Detailed Budget** template that includes Any and all costs associated with this project for review. You must also provide a narrative justification of the items included in your proposed budget, as well as a description of existing resources and other support you expect to receive for the proposed project.

Other support is defined as funds or resources, whether federal, non-federal or institutional, in direct support of activities through fellowships, gifts, prizes, in-kind contributions, etc. Other sources of funds may be used for unallowable costs, e.g., meals, sporting events, entertainment.

*No more than 10% of the total grant award will be used for infrastructure development, and that no more than 10% of the total grant award will be used for data collection, performance measurement, and performance assessment.) ***Specifically identify the items associated with these costs in your budget.****

APPLICATION REVIEW INFORMATION

EVALUATION CRITERIA

The application will be reviewed and scored according to the quality of your response to the requirements.

All proposals will be reviewed for compliance with the mandatory requirements stated within the RFA.

The Trillium Contract Manager, or their designee, may contact the Provider/Vendor to clarify any part of the submitted proposal. A proposal will be deemed non-responsive if the Provider/Vendor fails to respond after three contact attempts—specifically, two written requests (email or letter) and one phone call. Proposals determined to be non-responsive will be disqualified from further consideration.

ADMINISTRATIVE INFORMATION

RFA Posted	October 30, 2025
Application Submission Deadline	COB November 30, 2025
RFA Award Notification	By December 31, 2025
Service Implementation	By July 1, 2026

The organization awarded must comply with all terms and conditions of the awarded contract. These terms and conditions will be provided in the award contract for signature.

The awardee will be held accountable for the information provided in the proposal relating to performance targets. Trillium will consider the organization's progress in meeting goals, objectives and schedules based on the contracted criteria. Failure to meet stated goals, objectives and schedules may result in suspension or termination

TRILLIUM CONTACT INFORMATION

FOR QUESTIONS ABOUT THIS RFA CONTACT:

Please submit any questions through the following link:

[HFW RFA Questions](#)

Please submit Applications through the following link:

[Application Link](#)