

## Questions & Answers

- 1. I am having challenges with copying and pasting any information from the RFP PDF file. Would it be possible to provide a version from which I can copy text, or could you provide me with the password for the PDF so that I can copy text? Thank you for your consideration and assistance!**

*Please see link. [RFP-Clinical Management Platform](#)*

- 2. A Non-Disclosure Agreement (NDA) may be needed prior to our submission. How do we start this process?**

*Please submit the email address of your contact for the NDA via the link used for questions and answers and a Trillium team member who is not involved in the scoring of the RFP will reach out to initiate the NDA.*

- 3. After reviewing the PDF of requirements and timeline for the Clinical Management RFP, I believe vendor name redacted could be a great fit! We would love to take part in the RFP and find time to connect for introductions.**

*Trillium follows a formal procurement process. We will need to receive your proposal prior to having any meet and greet. Please submit your proposal at the following link: [RFP Submission Link](#)*

- 4. Is an extension of at least 1 week possible?**

*Trillium will extend the application timeline from January 2 to January 9 understanding the challenges vendors may experience in submitting complete proposals with the holidays in the middle of this RFP process.*

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- 5. Can you elaborate on the requirements for Benefits Management as indicated on pg. 8?**

*This refers to the management of the benefit plan in order to be able to manage authorizations within the system.*

- 6. Can you elaborate on the requirements for Quality Management as indicated on pg.8?**

*Compliance with NCQA Health Plan Accreditation standards.*

- 7. Will the organization accept a response that proposes leveraging different platform providers for clinical management and claims?**

*Trillium is seeking a clinical management platform that allows for billing of Tailored Care Management. Claims processing is not within the scope of this RFP.*

***Additional Note:** Trillium did receive two questions for which no response will be provided as that information is confidential.*