

Questions & Answers

1. According to the RFP, a FCT certification is required. Does that have to be in place before applying?

Any provider who is eligible to obtain a FCT certification can apply.

2. What are the requirements for supervisors? Specifically, how many therapists does one supervisor oversee?

Supervisors as well as other FCT staff must remain in compliance with FCT standards. The model requires no more than a 1:12 ratio supervisor to clinician.

3. Do we submit one proposal per county, or can it be one proposal including all of the counties we would like to cover?

Proposals can be submitted for one or more counties in the same proposal.

4. If an agency responded to the original RFP, does the agency have to submit again?

No, there is no need to reapply. Any agency that applied for the first RFP post for FCT will be considered for the RFP under the repost.

5. What is the rationale for issuing the RFP again?

Trillium is seeking to provide this evidenced-based practice in every county. Allowing more providers to apply will promote full network coverage across all 26 counties.

6. In the RFP under Required Attachments #2 there is the following statement: "Three external references from clients who have received similar services within the past five years. Offers proposing to use subcontractors for significant portions of the scope of work must also include three external references for each subcontractor". By "external references from clients", do you mean agencies that have received FCT for their consumers (like DSS, DJJ, or MCOs for example)?

No, the RFP is asking for references from people your agency is serving or have served in the past who have received FCT or similar services such as Intensive In-Home services.

7. What is the rationale for issuing the RFP again?

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8. On page 6 of the RFP under Formatting Requirements, bullet 2 states: Any attachment pages must be typed in black, double-spaced, using a font of Times New Roman 12, with 1" margins. Then on page 7 of the RFP under Attachments Required, there are several items requested that I want to get clarification about. For the references, financial audit, organization chart, and certificates it may prove difficult to meet the requirement as stated. Is there any leeway for the requirement?

Documents from outside sources must be legible.

9. There is no certificate for FCT. What would you suggest we submit in the place of a certificate?

There is a list of current providers on the Family Centered Treatment website. If you do not have other proof of completion, you may provide a screenshot of your agency's listing on this website.

10. If an agency is not fully through the NCHIE process and does not have a certificate, what do you suggest attaching?

You can attach a list of completed trainings and an estimation of when all of the requirements will be completed.

11. How many providers do you anticipate being awarded this RFP?

The number of awards will depend on locations and counties where providers are willing to provide the service to meet the needs of members

12. Do you expect a provider to serve all 26 counties in the Trillium catchment area?

No.

13. Some of the sections in the Application have limited character space. Would it be OK to submit additional Attachments that add additional information that may be important for the overall application?

Yes.

14. Under the Project Plan section there is the statement: "Provide a timeline for the services proposed, with an effective date of June 1, 2020." Is that date now July 1, 2020?

Yes, the tentative effective date is now July 1, 2020.