

Questions & Answers

1. How did Trillium determine there was a need for a third OTP facility serving those in Pitt County and the surrounding areas?

Trillium considers several factors prior to recruiting for services. Needs for additional providers for specific services are determined some of the following factors: member needs, service utilization and rates, geographic locations and evaluation of performance indicators, desired member outcomes, and best practice guidelines. Trillium strives to provide our members with choice of providers in order to reduce potential barriers to accessing treatment.