Trillium HEALTH RESOURCES

Transforming Lives. Building Community Well-Being.

Psychosocial Rehabilitation (PSR) in Brunswick or New Hanover

Questions & Answers

1. Would "virtual" treatment be an option? At least initially. We are very interested and are already capable of treating individuals via our online platform. This would also build client base before establishing a possible facility in those locations.

   Psychosocial Rehabilitation services must be delivered by a mental health provider organization that meets the provider qualification policies, procedures, and standards established by the Division of Mental Health (DMH) and the requirements of 10A NCAC 27G. Providers must provide services in compliance with Clinical Coverage Policy 8A Enhanced Mental Health and Substance Use Services. Trillium allows COVID-19 Flexibilities when approved by NC Medicaid.

2. Are there any start-up funds available for an agency to begin?

   No.

3. In Brunswick County, how many residents currently receiving mental health treatment meet the eligibility criteria for PSR services"? Please provide an approximate total count.

   There are no Psychosocial Rehabilitation (PSR) programs available at this time in Brunswick County. Please refer to Clinical Coverage Policy 8A Enhanced Mental Health and Substance Use Services for eligibility criteria. Providers must submit for authorization to establish medical necessity.

4. In New Hanover County, how many residents currently receive PSR services?

   There are no Psychosocial Rehabilitation (PSR) programs available in New Hanover County at this time.

5. In New Hanover County, how many residents currently receiving mental health services meet the eligibility criteria for PSR services? Please provide an approx. total count.

   There are no Psychosocial Rehabilitation (PSR) programs available at this time in New Hanover County. Please refer to Clinical Coverage Policy 8A Enhanced Mental Health and Substance Use Services for eligibility criteria. Providers must submit for authorization to establish medical necessity.

Questions & Answers

6. Approximately how many residents currently receiving MH services in Brunswick Co. would meet the eligibility criteria for PSR services?

There are no Psychosocial Rehabilitation (PSR) programs available at this time in Brunswick County. Please refer to Clinical Coverage Policy 8A Enhanced Mental Health and Substance Use Services for eligibility criteria. Providers must submit for authorization to establish medical necessity.

7. Will the RFP for PSR's in New Hanover or Brunswick County also include reimbursement for services rendered through state funds?

The RFP is for Medicaid funding. Trillium continually assesses availability of state funds, but the current recruitment is for Medicaid Only.

8. Can the PSR serve Members from both Brunswick and New Hanover Counties?

Yes.

9. Given the geography and population centers of New Hanover County, is there an area of the county more in need of this service?

Providers are able to serve Members countywide. There are no PSR providers in New Hanover County at this time.

10. Given the geography and population centers of Brunswick County, is there an area of the county more in need of this service?

Providers are able to serve Members countywide. There are no PSR providers in Brunswick County at this time.