Transforming Lives

Trillium
HEALTH RESOURCES

January 24, 2019

TRILLIUM HEALTH RESOURCES
SOUTHERN REGIONAL ADVISORY BOARD MEETING MINUTES

The Trillium Health Resources Southern Regional Advisory Board met on Thursday, January 24, 2019, at 4:00 p.m. at 3809 Shipyard Blvd., Wilmington, NC

Members Present: Pat Sykes, David Stanley, Jimmy Farrington, James Prevatte, Charlie Dunn, Rob Zapple (by phone), Dr. Lee Jackson, Janice Nichols, Mary Ann Furniss

Members Absent: Lea Wolf, Sheri Slater, Wes Stewart

Staff Present: Leza Wainwright, David Tart, Lisa Fuller, Clerk

I. CALL TO ORDER
Dr. Jackson called the meeting of the Southern Regional Advisory Board to order at 4:01 p.m. on Thursday, January 24, 2019.

II. PUBLIC COMMENTS
None

III. ADOPTION OF AGENDA
Dr. Jackson made a motion to adopt the agenda. Mary Ann Furniss seconded the motion; so moved by Commissioner Prevatte and was unanimously approved.

IV. BOARD COMMENTS/CONCERNS

- Commissioner Prevatte made a motion to alternate meeting locations between Wilmington, Jacksonville and explore Pender County Schools as a possible location site. Commissioner Farrington seconded the motion; so moved by Dr. Jackson and was unanimously approved.

- Commissioner Stanley has concerns regarding the Medicaid Transition. Providers are asking for more details regarding the path forward, to social determinants, transportation, incentives for individuals not to go to emergency rooms. They are requesting information on the implementation and have concerns regarding working with providers and new partnerships.

DHHS hosted a webinar earlier today on integration and the Tailored Plan, but there are still lots of questions and concerns. Cindy Ehlers will host a webinar on February 12, 2019, for CFAC Members and the Regional Boards are also welcome.

Mr. Tart - Some of the concerns from providers, is how they will work with the Tailored Plan going forward. Trillium will continue to work with providers. Information is always available on our website; we also communicate through network bulletins. Trillium provides an email ticket system that ensure accountable for provider questions. DHHS offers webinars and publications, they have plans to work with stakeholders.

Ms. Wainwright - The state plans to announce on February 4, 2019, which insurance companies have been awarded the Standard Plans. There will be more clarity, as they start communicating with communities, talking with providers and building networks and entering into contracts.

The regions for the Tailored Plans were to be announced in February, it has been postponed until March. The regions for the Standard Plans, was established several years ago.

Commissioner Farrington wanted to know what has been done to ensure the smaller providers (rural counties) are included during the transition.
Ms. Wainwright - All providers were offered the opportunity to sign a letter of intent. They were advised to sign as many letters of intent as possible, to ensure that they would be represented.

V. GOVERNING BOARD UPDATE

Mary Ann Furniss gave the Governing Board Report in the absence of Sheri Slater.

- The main topic of conversation at the last meeting was the Tailored Plan and how Trillium is preparing for implementation. The DHHS webinar held today was for providers as well as all stakeholders. DHHS also has the webinar on its website.

- Sheri Slater stated at the last board meeting, there needs to be more mental health support in hurricane shelters.

Ms. Wainwright - One of the concerns is that shelters may not be accessible to providers directly after a hurricane. Red Cross needs to be able to identify Trillium providers as representatives of Trillium/local government, allowing them access to shelters.

Commissioner Stanley - There needs to be a mental health component as well as a public health component, when preparing for a storm. Providers need to be in place prior to the storm, during and immediately after, to ensure

that the shelters work. In the event evacuations are necessary, providers will go to evacuation sites.

Commissioner Prevatte - When Red Cross is present, they may assist the counties lead in preparation, prior to, during and after a hurricane. "They may be around, but they won't be in charge".

VI. CONSUMER & FAMILY ADVISORY COMMITTEE (CFAC) UPDATES

- It is important for CFAC members to participate in the Tailored Plan webinar. They need to have an opportunity to give input and feedback. CFAC members that attended The Consumer Caucus at the Pinehurst conference, shared the same concerns regarding more information on the Medicaid Transition.

- Ms. Furniss along with recovering members of the Wilmington area and CFAC members, attended a City Hall meeting in support of The Healing Place. There was a lot of resistance from neighbors (Hospice, Wilmington Health, Delaney Radiation and a Pediatric treatment center). The meeting was very contentious, insults were hurdled, and the meeting lasted until midnight (5 hours). The meeting was continued, then continued again and now scheduled for February 5th.

  Commissioner Zapple met with Gwen Whitley and Dr. Winneberger from Hospice about their concerns regarding The Healing Place. He wasn't sure if he moved the needle, but feels there is a good plan in place for the next meeting, and hopeful for a more positive outcome. Ms. Furniss plans to bring an entourage of supporters to the next meeting, in support of The Healing Place.

VII. DIRECTOR'S REPORT

- Trillium can provide Mental Health First Aid training for those county employees who will be working in the shelters.

- Earlier Social Determinants of Health survey work is resulting in action at Trillium. The Neighborhood Connection Team will be building programs, connecting members to resources and educating them on what resources are available. One of the first things they have planned is a New Member Orientation Session to educate members and county staff about Trillium.

- All providers who bill Medicaid or State Plan services must by July 1, 2019 have an electronic medical record and be connected to North Carolina's Health Information Exchange System (NC Health Connect). If providers have not taken action or requested an extension from the state, they will no longer have the ability to bill for services.

  There is a cost associated with participation. Depending on the size of the agency, an estimate of $50,000 and about 18 months implementation period. Trillium continues to work with providers to educate them on the requirement,

and work with NC Health Connect to see if Trillium can be a hub to assist smaller providers. Incentive funds were provided through the Affordable Care Act. However, mental health and IDD providers were not eligible, because they could not meet the "Meaningful Use Standards". The state had small grants for behavior health providers, but that time has passed.

Another live webinar training for providers is scheduled for January 31, 2019. Trillium has provided at least 30 trainings to providers in preparation for the implementation. The last update from NC Health Connect, the absolute last date will be in July 2020.

- Due to multi-county partnerships, city, state and local hospitals; the Facility-Based Crisis and Detox Center in Jackson is scheduled for the ribbon cutting on February 15, 2019. Trillium RFP'd it and selected RI International as the provider.
- Fonda Gonzales has been selected as the new Director of Quality Management. The new Financial Officer is Michelle Martin.
- The transition team is fully staffed and ready to go.
- Tailored Plans scheduled to go live July 2021.
- The IT Department has done a great job with the transition from the CIE/Cardinal system. Trillium is now managing and operating its own system.
- New services in Columbus County - Integrated Family Services and PORT Health recently had a ribbon cutting.
- Trillium Tailored Plan Readiness Webinar - February 12, 2019 @ 6:00PM

VIII. APPROVAL OF November 29, 2018 MINUTES (BOARD APPROVAL REQUIRED)

Dr. Jackson called for a motion to approve the minutes of November 29, 2018. Commissioner Sykes seconded the motion; so moved by Commissioner Stanley and was unanimously approved.

IX. ADJOURNMENT

Dr. Jackson asked if there were any further concerns before the board. With there being no other business, the meeting adjourned at 4:52 p.m.

Lisa M. Fuller, Clerk

Dr. Lee Jackson, Chair