Transforming Lives

Trillium HEALTH RESOURCES

SOUTHERN REGIONAL ADVISORY BOARD MEETING MINUTES

THURSDAY, MARCH 28, 2019 – 4:00 P.M.

The Trillium Health Resources Southern Regional Advisory Board met on Thursday, March 28th, 2019 at 4:00 p.m., at 165 Center St., Jacksonville, NC.

Members Present: Pat Sykes, David Stanley, Jimmy Farrington, Lea Wolf, James Prevatte, Charlie Dunn, Rob Zapple, Dr. Lee Jackson, Tim Foster, Sheri Slater, Wes Stewart, Mary Ann Furniss

Members Absent: Janice Nichols (Excused)

Staff Present: David Tart and Lisa Fuller, Clerk

Guests: Lisa Jackson

I. **CALL TO ORDER**
Dr. Jackson called the meeting of the Trillium Southern Regional Advisory Board to order at 4:02 p.m. on March 28, 2019.

II. **OATH OF OFFICE**
Commissioners Timothy Foster (Onslow County), Charlie Dunn (Jones County) and Rob Zapple (New Hanover County) were sworn in to the Southern Regional Advisory Board.

III. **ADOPTION OF AGENDA**
Dr. Jackson called for a motion to adopt the agenda. Commissioner Sykes moved to approve and Sheri Slater seconded the motion, which was approved unanimously.

IV. **CONSIDERATION OF THE JANUARY 24, 2019 MINUTES**
Dr. Jackson called for a motion to adopt the meeting minutes for January 24, 2019. Commissioner Prevatte moved to approve the meeting minutes and Commissioner Farrington seconded the motion, which was approved unanimously.

V. **PUBLIC COMMENTS**
None

VI. **BOARD COMMENTS/CONCERNS**
Sheri Slater – Update on the Crisis Center – The inspector found an issue with the damper above the ceiling and requested that the installation be replaced. The work has been completed. We are now waiting on the construction approval paperwork from the re-inspection.
Lea Wolf – The provider is reaching out and holding stakeholder and community meeting. She is ready to go, waiting on a date.

VII. NOMINATING COMMITTEE-OFFICERS AND GOVERNING BOARD REPRESENTATIVE(S)

The structure of the Nominating Committee has two roles:

1. To suggest to the Board, individuals to serve on the Governing Board. The Board has structure dictated by the bylaws. The Board consist of: Four elected members from each of the Regional Advisory Boards; one of which is a County Commissioner who serves one term (3 years). CFAC Chairs/representatives who are automatically appointed from each region and two at large members. This ensures all 26 counties are represented both in terms of direct representation to management through the Advisory Boards and indirect representation through the Governing Board.

2. To annually elect the Chair and Vice Chair of the Board.

   The Board needs two nominations or self-nominations to be sent to David Tart and a willingness to serve on the nominating committee. The nominating process is conducted by conference call. The nominating needs to be completed prior to the May meeting, preferably by the end of April. Mr. Tart will send a summary email to members.

   Lea Wolf is finishing her term and is eligible for re-election.

VIII. CONSUMER & FAMILY ADVISORY COMMITTEE (CFAC) UPDATES

Ms. Furniss gave an overview of the role of the CFAC for the benefit of newly appointed County Commissioners.

- April 1, 2019 CFAC members will attend the statewide CFAC meeting in Greensboro.

- The Wilmington City Council voted unanimously on February 5, 2019 to grant the Special Use Permit for The Healing Place. Expectation is it should be up and running by May 2020.

- Cindy Ehlers is schedule to give a presentation on the Tailored Plan Readiness, to CFAC on April 8, 2019. CFAC members will have an opportunity to give feedback and ask questions.

- Gaps & Needs Identified by (Frank Messina) CFAC member in Carteret County:

  Adult programs and housing for all levels of disabilities.
  Specifically ICF homes to provide more help and care for autistic adults.
  Station Club run by Carobell is the only day program and vocational training program.
  Autism Society Recreation Center in Newport, provides after school and summer camp along with adult program, but it is underfunded and may soon have to reduce programs. NOTE: Cindy Ehlers – Trillium is richly funding the Autism Society to include age 16-26 employment after school program.
  Mr. Messina is currently working with other parents to develop a program for adults with disabilities with his own funds.

Two of our CFAC members in Pender County have expressed large gaps in services in all services, but especially concerned about the need for a recovery house. Trillium has tried many times to get recovery houses (Oxford Houses) started in Pender County and have run into zoning issues. There has been some talk about creating a halfway house in Pender, and have made a breakthrough working with the Sheriff's Department and DSS to do placement coordination from the jail.

Commissioner Sykes suggested that Pender County consider purchasing bed space at The Healing Place to ease the lack of recovery housing in Pender County.

Commissioner Farrington – An organization through the One Harbor Church in Morehead City, raised 450,000 for recovery housing. The Honeybee Organization in is also working with women with substance use issues. He offered to provide Ms. Furniss with more information.

Ms. Wolf – The Miriam (for women) in Carteret County is another resource.

The Gaps & Needs Survey link was shared with all CFAC members. Paper copies were made available to those without access to technology. Surveys are due April 1, 2019.

IX. GOVERNING BOARD REPORT

Lea Wolf gave the following updates from the Governing Board meeting that was held on February 28, 2019.

- DHHS announced the Standard Plan contracts. Four plans were selected, AmeriHealth Caritas, BCBS, United Health and WellCare. The collaborative group between Centene Corporation and the North Carolina Medical Society were awarded the provider lead entity contract in two regions. Those who were not awarded contracts are anticipated to file a protest.

- The Standard Plan in Regions 2 and 4 will be implemented on November 1, 2019.

- Tailored Plan preparations continue. Trillium is working with consultants to assist in the selection of the Pharmacy Benefit Manager, and another to select a partner for the Standard Plan.

- Staff Issues – Benita Hathaway has been selected for the Assistant Vice President for Care Coordination. Supervising all care coordination functions at Trillium for all disabilities. Rose Burnette, Senior Director of I/DD Care Coordination, will be Trillium's Senior Advisory on all aspects of the Innovations Waiver. Khristine Brewington has been selected as the Assistant Vice President for Network. The effort continues to fill the remaining Clinical Operations Director and Manager.

- Trillium was notified on February 21, 2019 that they successfully earned full, three year accreditation for URAC for Call Center, Utilization Management and Network Operations.

- The Healing Place of New Hanover was granted approval of the Special Use Permit to build. No date has been announced.

X. DIRECTOR'S REPORT

Mr. Tart welcomed new and returning members of the Board and thanked all for their support and service.

Mr. Tart addressed questions Mr. Stanley had in regards to a DHHS proposal to create new provider agencies to be "care management agencies". Trillium has not taken an official position to support or oppose, or if there are any advantages to doing care management outside the organization. As a position is assumed the decision will be shared with the Board.

The RFP process requires Trillium to partner with a Standard Plan provider. To allow both parties to benefit from shared knowledge as we move forward.

Commissioner Zapple announced The Healing Place appeal process has been completed and the County Manager has a copy of the Special Use Permit.

- Electronic Health Records - All providers who accept state funding for services are required to have an electronic health record system, and connect to North Carolina Health Connect by June 1, 2019. New developments - House Bill 70 has been proposed to delay the implementation for one year. The bill will also allow the State to grant wholesale exemptions for some smaller providers case by case. Providers had at least two year to comply. The State offered some funding to assist with the implementation, those funds are no longer available. In addition to the initial investment, there are licensing and maintenance fees that may put this out of reach for some smaller providers.
- Gaps and Need Survey due April 1, 2019.
- Vendors have been selected to manage the Standard Plan (AmeriHealth Caritas, BCBS, United Health and WellCare) they go live November 2019. The provider lead entity selected to manage regions 3 and 5 (Pender, Brunswick, Columbus and New Hanover Counties) consumers in these areas will have a fifth option. The state has contracted with Maximus, to assist individuals with selecting a provider. They will send notification to let consumers know they need to make a selection, they will also have call centers to help with this process. If individuals do not make a selection, they will make the decision for them.
- The State asked the NCACC to coordinate and facilitate a process, including consultation with the LMEs and MCOs, to develop recommendations to DHHS related to the establishment of regions for the Tailored Plan, to be completed by June 1, 2019. The Governing Board selected Dare County Commissioner Wally Overman to represent Trillium. One of the requirements of each region is that it contain 12,000 people who are likely to qualify as Tailored Plan enrollees. Currently not all LMEs/MCOs contain 12,000 individuals. Some adjustment to the current map may be necessary in order to be compliant. The General Assembly stated that there can be between 5 and 7 Tailored Plans. Currently Trillium meets the requirement of 12,000 people, and we are the largest in the number of counties we cover.
  The other requirement is that the counties be contiguous. Currently the only county not contiguous is Nash County. There may be an opportunity for exception "county choice", the county may have a voice.
  Commissioners expressed concerns about the confusion and frustration the transition may cause the consumers.
- Cindy Ehlers is schedule to present to the BOCC in each of the counties affected by hurricane Florence. The goal is to update the Boards on the impact that Trillium has made and continues to make in the lives of those individuals and families in our communities.

- Senate Bill 630 (Involuntary Commitment)
  Cities and counties are required to develop transportation agreements/plans for transporting individuals on IVC. Those plans were supposed to be submitted to the LMEs/MCOs by January 1, 2019. None were received.

  Commissioner Stewart and Sheri Slater explained how the IVC process operates in their counties. The Board is in agreement that sheriffs and police departments should continue to transport individuals for safety reasons. The concern is that ED/hospitals may not be the appropriate facility for every IVC. The Mobile Crisis Unit is another resource available. Until funding is available to create other options, deferring individuals from the ED/hospitals, will continue to be an issue. Mr. Tart will send a copy of Bill 630 to each board member to share information with their counties in preparation of drafting a transportation plan.

  Wake County has offered to share their transportation plan with counties.

  Lisa Jackson – A webinar is scheduled to address questions and concerns regarding this issue.

The May 23rd meeting will be held in Wilmington.

XI. ADJOURNMENT

With there being no other business, Dr. Jackson adjourned the meeting at 5:56 p.m.

Lisa Fuller, Clerk to the Board

Dr. Lee Jackson, Chair