



SPECIAL ANNOUNCEMENT PREPARING FOR THE UNIFIED CLAIMS SYSTEM LAUNCH ON OCTOBER 1

Effective October 1, 2026, all Trillium Tailored Plan claims except Non-Emergency Medical Transportation (NEMT), Vision, and Pharmacy (point-of-sale) claims can be submitted to Trillium by:

Clearinghouses

- Clearinghouses
- Availity – Payer ID is 43072
- Change Healthcare - Payer ID is 43072
- SSI Group - Payer ID is 43072

Direct 837

- Secure File Transfer Protocol (SFTP)

Direct Entry

- iTransact Portal

Paper Claims

- Trillium Health Resources
PO Box 240909
Apple Valley, MN 55124

Claims submitted through these methods include both behavioral and physical health Tailored Plan claims.

If you are currently using a clearinghouse or third-party biller other than one listed above and wish to continue using them, you will need to provide them with the applicable Trillium Payer ID so they may connect with one of the clearinghouses above. These changes must be completed by October 1 to bill Trillium for Tailored Plan claims.

There is no change to NC Medicaid Direct or State Funded claim submissions; providers will continue using the existing process they have selected for claim submission. **Click the button below to register for the upcoming information session on July 28!**

[**Register Here**](#)

Are You on the Provider My Learning Campus?

Trillium is committed to supporting our provider network throughout the transition to the unified claims system. To help ensure a seamless implementation, we encourage all contracted providers to verify that they have access to **Provider-My Learning Campus**.

My Learning Campus will host the required trainings to access the new unified claims system. If you do not already have a My Learning Campus account, please request your Provider-My Learning Campus account today to avoid delays when the training becomes available next month.

[**Access The Provider-My Learning Campus**](#)

DO NOT respond to this email. To ask questions about this matter, send a message using the questions form linked [form linked to our webpage](#). We will collect all questions to post in an FAQ.

