



SPECIAL ANNOUNCEMENT FOR PROVIDERS

Frequently Asked Question

Have you attended any of the live information sessions we have been hosting about our new Trillium Tailored Plan Claims Platform? We have shared the list of steps for Trillium Tailored Plan providers to take, the changes to come, and how Trillium will work with you during this process.

- [Please check out the latest FAQ we have posted on our website](#)

Some of the more frequent questions are about changes to prior authorizations, where certain types of claims will be submitted, and what clearinghouse details are available. [All this information has been added to our webpage.](#)

We also have additional information sessions scheduled. Register now for the August 19 session if you have questions that have not already been answered. Mark your calendar for the remaining events and look for registration links coming soon.

- [August 19—12:00 p.m. to 1:00 p.m.](#) Register Now
- August 27—(joint with NCDHHS)—Registration link coming soon
- September 17—(joint with NCDHHS)—Registration link coming soon

You can also view recordings and slides from past sessions. Please note: information may have been updated since these presentations. Our more current email communications and webpages should be referenced for up-to-date information.

As always, continue sending us your questions so we can provide details on any missing information.

DO NOT respond to this email. To ask questions about this matter, send a message using the questions form linked [form linked to our webpage](#). We will collect all questions to post in an FAQ.

