Trillium HEALTH RESOURCES

Transforming Lives. Building Community Well-Being.

SPECIAL ANOUNCEMENT

To: All Providers

From: Christie Edwards, MS, MBA, LCAS, LCMHC, Chief Operating Officer

Date: September 30, 2025

Subject: Medicaid Rebase Rate Reductions

Medicaid Rebase Rate Reductions

The North Carolina Division of Health Benefits (DHB) provided official notification to Trillium Health Resources regarding changes to NC Medicaid fee schedule rates effective October 1, 2025. Trillium will be implementing the Medicaid rate cuts as directed by NC Medicaid on November 1, 2025; however, the implementation will be retroactive to the NC Medicaid effective date of October 1, 2025. Any claims submitted for dates of services in October of 2025, but paid at the previous rates, will be recouped and paid at the October 1, 2025 Medicaid rates. Rate decreases will be applicable to all Medicaid rates per NC Medicaid guidance including client-specific and other enhanced rates.

Trillium is still in the process of determining the impact to In Lieu of Service rates based on an assessment of cost effectiveness.

Please click this link for additional information related to the reduction amounts by service category.

Trillium understands the challenges this creates for our provider community, and we will continue to advocate to reverse this decision. We will strive to make this process as seamless as possible for providers. Any questions related to this communication can be submitted using this link, Provider Questions-Rate Reductions.

Thank you for all that you do to support Trillium members!