

ACCESS POINT is designed to provide people with 24/7 access to anonymous, online, evidence-based, self-administered behavioral health self-screenings, educational resources and referral information in English and Spanish.

THREE-PART INITIATIVE

There are three parts to the Access Point Screening Project, including:

1. Access Point Independent Website with 24/7 screening, treatment provider information, behavioral health videos and educational materials.
2. Access Point Community Kiosks located in various public buildings in Dare and Hyde Counties. The Kiosks provide a place for a person to sit down, take a screening or use the learning or resource modules, plus warm line access to Trillium's Call Center.
3. Mobile access to the Access Point screenings with links to treatment providers.

COMMUNITY KIOSKS

The Community Kiosks are sit-down booths which are ADA compliant for those using a wheel-chair or walker. Each Community Kiosk includes:

Online Screening Platform

The online screening platform provides access to customized, anonymous online screening for:

- o depression
- o bipolar disorder
- o posttraumatic stress disorder
- o generalized anxiety disorder
- o eating disorders
- o alcohol use disorders



The screenings provide immediate feedback to the user regarding how they scored, and then presents them with referral information. The user can send results and information to any email address securely and the program does not store that email information. Additionally, there is an education module and resources section available to explore.

Privacy Filter

Privacy filters on each kiosk keep confidential information private. The privacy filter makes on-screen data visible only to the person directly in front of the monitor. Anyone on either side of the user can only see a darkened screen.

Voice Over IP

Voice over IP (VoIP) provides immediate assistance and direct support to users at the Community Kiosk by connecting them directly with a trained call center agent. This connection is a dedicated Warm Line that goes directly--and only--to the Trillium Call Center.

A community member can sit down in the Community Kiosk and take a screening or review a list of local referral resources. They can also engage services through the dedicated phone line that connects the person exclusively to the Trillium call center. Regardless of the results, the referral resources are available.

If one chooses not to engage with the Community Kiosk, they can take home a wallet card with the Trillium Access Point web address (www.TrilliumNCAccessPoint.org) to complete the screening in the privacy of their home. Screenings, referral information and education resources are available through this link.

INDEPENDENT WEBSITE

Trillium's Access Point program has its own independent website, www.TrilliumNCAccessPoint.org, to provide easy 24/7 access for visitors' convenience. A link to the Trillium Network Provider Directory is available for treatment and support resources organized by county. The website also includes:

- A self-care page
- Tips for taking care of your mental health
- Printable takeaway materials
- Learning & Resource Center
- Tailored Referral Information
- Video Doctor Programs for Alcohol and Depression

People can also visit the Trillium Health Resources website (www.TrilliumHealthResources.org) to link up with Access Point.

MOBILE ACCESS

The Access Point website is fully accessible through a variety of mobile devices. The mobile-friendly platform ensures a seamless user experience whether they are at home, on the go, or at work.

FOR MORE INFORMATION

To get more details about Access Point, please contact Bobbie Lowe, Project Development Coordinator, at Bobbie.Lowe@TrilliumNC.org or 866-998-2597.