



# URGENT

## NOTIFICATION FOR PROVIDERS

### PROCUREMENT CONTRACT UPDATED

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### REMITTANCE ADVICE (RA) AND 835 ISSUE RESOLVED

The Procurement Contract issued by Trillium Health Resources has been updated and will become effective on **February 7, 2019**.

This update includes language added to Article I. Section 13(e)(xii).  
Please review this update carefully.

If you have any questions, please contact the Contracts Department at [Contracts@TrilliumNC.org](mailto:Contracts@TrilliumNC.org)

You may view the updated contract at any time by visiting our [website](#) or by clicking [HERE](#).

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On Friday, January 4, Trillium identified an issue with the Provider RAs and 835s for the January 2, 2019 check write.

This issue has been resolved and the Remittance Advices (RAs) and electronic 835s have been regenerated and will be available for providers to access on January 8, 2019.

If you have any questions, please contact your Claims Specialist.

