



# URGENT

## NOTIFICATION FOR PROVIDERS

### TRILLIUM WOULD LIKE TO MAKE YOU AWARE:

Due to the recent Fee Schedule update and the Claim Reprocessing Announcement on January 16, 2026, Trillium has experienced a large volume of claims requiring re-adjudication. This increased volume has caused delays in claims processing.

This week's check write on January 21, 2026, will include six days of claims instead of our regular seven-day check write. The Trillium Finance and IT departments are working diligently to process these claims as quickly as possible.

Thank you  
Trillium IT Department

**DO NOT REPLY to this email as this is an unmonitored email address. If you have any questions, please send an email to [IT.Support@TrilliumNC.org](mailto:IT.Support@TrilliumNC.org)**

**URGENT NOTIFICATIONS FOR NETWORK PROVIDERS**

