



URGENT

NOTIFICATION FOR PROVIDERS

TRILLIUM WOULD LIKE TO MAKE YOU AWARE:

Due to the recent Fee Schedule update and the Claim Reprocessing Announcement on January 16, 2026, Trillium has experienced a large volume of claims requiring re-adjudication. This increased volume has caused delays in claims processing.

This week's check write on January 21, 2026, will include six days of claims instead of our regular seven-day check write. The Trillium Finance and IT departments are working diligently to process these claims as quickly as possible.

Thank you
Trillium IT Department

DO NOT REPLY to this email as this is an unmonitored email address. If you have any questions, please send an email to IT.Support@TrilliumNC.org

URGENT NOTIFICATIONS FOR NETWORK PROVIDERS

