



URGENT

NOTIFICATION FOR PROVIDERS

Provider Office Hours

The Provider Office Hours on Monday, **January 29, February 5, and February 12** will be focused on our claims process and IT-related questions. Please be sure to attend if you have questions on completing the required paperwork to gain access to our claims system in Provider Direct, submitting claims, handling denied claims, and claims run out process.

DO NOT REPLY to this email, as this is an unmonitored email address. If you have any questions please send an email to IT.Support@TrilliumNC.org.

URGENT NOTIFICATIONS FOR NETWORK PROVIDERS

