



URGENT

NOTIFICATION FOR PROVIDERS

PROVIDER DIRECT 5.0 SYSTEM UPDATES

On January 31, 2019 Trillium Health Resources will process updates to the Provider Direct 5.0 system from 5-8 p.m.

There is a possibility of system downtime during these updates, so we ask that you please plan accordingly. This service outage supports IT efforts to provide reliable and consistent service delivery through patching, modifying, and testing updates during off-peak hours.

If you have any questions please send an email to IT.Support@trilliumnc.org.

