



URGENT

NOTIFICATION FOR PROVIDERS

Provider Medicaid Rates

Extending COVID-19 Provider Medicaid Rates

Trillium is working with the North Carolina Department of Health and Human Services (NC DHHS) on service specific guidance in response to the COVID-19 pandemic. In response to [Medicaid Bulletin Alert # 230: Update on Temporary Rate Increases and HCBS Rate Implementation](#), at this time, Trillium will be extending all of the current Medicaid COVID-19 related rate increases until further notice for state fiscal year 2021-2022. Trillium reserves the right to adjust the rates upward or downward based on factors related to the PHE and available funding. These increases are to be used for services that may require providers to pay overtime for staff when other staff cannot work due to COVID-19 or due to paying direct care staff a higher rate for hazard pay during the PHE.

Trillium may audit records for providers that bill these codes to assure compliance with the billing and to ensure these enhanced rates do go to direct care staff. This bulletin impacts many services and rates, therefore in order to view the specific rates, please go to:

 [Trillium COVID-19 Rate Codes Table FY-19-22](#)

Additional communication and information regarding the HCBS Services Rate Increases will be relayed in the coming weeks.

If you have any questions regarding this communication, please email:

RatesFinance@TrilliumNC.org

DO NOT REPLY to this email as this is an unmonitored email address. If you have any questions please send an email to PDsupport@TrilliumNC.org.

URGENT NOTIFICATIONS FOR NETWORK PROVIDERS

