



Urgent Notification

for Providers

Claims Processing Issue

An issue has been identified where claims processed on or after February 27, 2026 are denying invalidly as:

Reason Code	Reason Description
1147	Service facility location NPI is not valid or could not be mapped to one SFL
1313	Invalid Billing Provider Taxonomy on date of service
1316	Invalid attending provider taxonomy on date of service
1319	Invalid rendering provider taxonomy on date of service

We are working diligently to resolve the issue. An update will be provided once it is resolved. No additional action from providers is needed at this time.

DO NOT REPLY to this email as this is an unmonitored email address. If you have any questions please send an email to ClaimsSupport@TrilliumNC.org.

URGENT NOTIFICATIONS FOR NETWORK PROVIDERS

