



Urgent Notification

for Providers

Trillium Would Like to Make you Aware

IRIS Unavailable

IRIS will be unavailable on **Wednesday, March 11 from 6:30 a.m. to 10:30 a.m.** to implement an update in the IRIS system. For any concerns or questions, please reach out to Trillium's IRIS team at IncidentReporting@TrilliumNC.org.

As a friendly reminder while IRIS is down, reports for allegations of abuse, neglect, misappropriation of property, fraud or diversion of drugs by health care personnel to be filed with DHSR Healthcare Personnel Registry should be faxed to HCPR within 24 hours for Initial Allegation Reports and within 5 days for Investigation Reports at 919-733-3207.

Reports regarding Deaths (suicide, homicide/violence, accident, or restraint) in a licensed facility should be reported to DHSR Complaint Intake Unit via fax at 919-715-7724.

DO NOT REPLY to this email as this is an unmonitored email address. Questions can be sent to IncidentReporting@TrilliumNC.org.

URGENT NOTIFICATIONS FOR NETWORK PROVIDERS

