



URGENT

NOTIFICATION FOR PROVIDERS

Attention ALL Providers

Claims Submitted via 837 directly to Trillium's Behavioral Health I/DD portal, Provider Direct, via SFTP must reflect Payer ID 43071.

If re-submitting an 837 (which was previously submitted via ChangeHealth) using Provider Direct, make sure to update the Payer ID to 43071 or the claims will not process.

For any questions regarding direct 837 file uploads, please contact PDsupport@TrilliumNC.org.

DO NOT REPLY to this email, as this is an unmonitored email address. If you have any questions please send an email to IT.Support@TrilliumNC.org.

URGENT NOTIFICATIONS FOR NETWORK PROVIDERS

