



# URGENT

## NOTIFICATION FOR PROVIDERS

### Attention ALL Providers

#### **DOWNTIME NOTIFICATION – Legacy Eastpointe iTransact Provider Portal**

The iTransact Provider Portal will be going down Thursday evening, March 14, at 10:00 p.m. to upgrade the system to the 2.4 version.

The system will be available again by 8:00 a.m. on Friday, March 15.

**Please save your work and log out of iTransact by 9:45 p.m. Thursday.**

**DO NOT REPLY to this email, as this is an unmonitored email address. If you have any questions please send an email to [PDsupport@TrilliumNC.org](mailto:PDsupport@TrilliumNC.org) .**

**URGENT NOTIFICATIONS FOR NETWORK PROVIDERS**

