



URGENT

NOTIFICATION FOR PROVIDERS

DHB LETTER OF FLEXIBILITIES TO CMS

The Division of Health Benefits (DHB) has sent the attached letter to the Centers for Medicare and Medicaid Services (CMS) to request flexibilities available in the event of a disaster, including eligibility requirements, the verification process, and fair hearings. These are listed out in detail in [Appendix K](#).

- [Letter to request flexibilities](#)

We will communicate with providers as soon as DHB notifies us that these requests have been approved by CMS.

Thank you for your ongoing dedication and attention to our members' health and well-being during this time.

Please continue to check [NC DHHS's website](#) for the latest updates as well.

