



URGENT

NOTIFICATION FOR PROVIDERS

Attention Providers

Trillium Health Resources IT staff would like to remind you

On **Thursday, 03/28/2024**, between the hours of **6–8 P.M.**, the TBS platform will be upgraded according to our normal monthly schedule.

There is a possibility of System Downtime during the upgrade process, so we ask that you please plan accordingly.

This service outage supports IT efforts to provide reliable and consistent service delivery through patching, modifying, and testing updates during off-peak hours.

Thank you for your patience.

DO NOT REPLY to this email as this is an unmonitored email address. If you have any questions please send an email to IT.Support@trilliumnc.org.

Urgent Notifications for Network Providers



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