



URGENT

NOTIFICATION FOR PROVIDERS

Direct Care Workers

COVID-19: Best Practices for Congregate Living Settings

Thursday, April 9, 2020

Due to the rapidly evolving nature of the COVID-19 crisis, the Department will periodically coordinate time-sensitive trainings for urgent and emerging identified training needs. They are working with our provider communities and other stakeholders to facilitate mutual commitment to supporting the clinical needs of vulnerable populations during the COVID-19 Pandemic as responsively as possible. Everyone appreciates the strong collaboration and assistance in ensuring effective communication.

NC DHHS has collaborated with Evelyn Cook RN,CIC, Associate Director of the [North Carolina Statewide Program for Infection Control \(SPICE\)](#) to provide a one-hour "refresher" overview on infection prevention in congregate settings on Thursday, April 9, 2020.

These trainings are also being published through DHSR directly and through applicable provider associations. You may receive this invitation from multiple sources.

Target Audience: Staff responsible for communicating and training direct care workers and direct care workers, as available.

This training will provide practical, factual information about COVID-19 to:

1. Help decrease the spread of the virus;
2. To increase staff confidence in their ability to safely provide care (both safety for themselves and for the residents) during the COVID-19 pandemic.

1:00-2:00 pm

Nursing Facilities

Intermediate Care Facilities

Psychiatric Residential Treatment Facilities

State Operated Health Facilities

Registration URL

https://zoom.us/webinar/register/WN_dYrKK_snRaWwicB8D_gG1g

We apologize for the late notice as we received this announcement evening of April 8

2:00-3:00 pm

Assisted Living/Adult Care Homes

Registration URL

https://zoom.us/webinar/register/WN_cRHqsg1zQGSvl-WonXayHA

If registration is full, please join, please join the 3:30 session.

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3:30-4:30 pm

Smaller residential congregate care settings (Family care homes, MH and IDD Group Homes)

Registration URL

https://zoom.us/webinar/register/WN_qG7i9Ro8Sba_RzUtMKW6_g

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Webinar materials will be available through the [NC DHHS COVID-19 Response in North Carolina webpage](#).

