



# URGENT

## NOTIFICATION FOR PROVIDERS

***Provider Input on COVID-19 Related Flexibilities***

***Joint DMH and DHB Call for Providers***

***Provider Survey on COVID-19 Flexibilities***

***We want your feedback!***  
***Deadline: Thursday, May 14***

Trillium Health Resources is collecting input to share with the State on what flexibilities should remain once the COVID-19 emergency declaration has been lifted. Please visit the link below to complete a brief survey. Please note: even if you/your agency do not offer the services listed, you may still weigh in by selecting Yes or No. We understand this is a quick turnaround and appreciate your contribution.

**Complete survey  
here**

**Joint NC DMHDDSAS and DHB (NC Medicaid) COVID-19 Update  
for NC Providers**

**Thursday, May 14, 2020  
3:00 p.m.**

### **Participant Log-In Information**

Please register for COVID-19 Provider Call at:

<https://attendee.gotowebinar.com/register/2039232737036262157>  
[\[attendee.gotowebinar.com\]](https://attendee.gotowebinar.com)

After registering, you will receive a confirmation email containing information about joining the webinar.

### **Closed Captioning Services**

[https://www.captionedtext.com/client/event.aspx?  
EventID=4443938&Customer...](https://www.captionedtext.com/client/event.aspx?EventID=4443938&Customer...) [\[captionedtext.com\]](https://www.captionedtext.com)

During this call, panelists will present a structured PowerPoint presentation including policy updates from DMHDDSAS and DHB representatives followed by an open Q&A session. In addition to DMHDDSAS and DHB subject matter experts we will also have a representative from DHSR on the call to answer questions you might have. In consideration of the limited time we have on the call, we ask that you review the guidance link (below) on the DHHS website and FAQs on the NC Medicaid site to see if an answer to your question has already been provided.

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Trillium is working to develop ways to communicate with providers that will be meaningful. If you have suggestions about how we can better communicate with you at this time, please email them to [Khristine.Brewington@TrilliumNC.org](mailto:Khristine.Brewington@TrilliumNC.org). We know that communication is important but can also be overwhelming. Please let us know if there is a way we can do it better.

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