



URGENT

NOTIFICATION FOR PROVIDERS

REMINDER - Provider Q&A Sessions

Weekly Q&A Sessions

Tuesday, May 19, 2020

Trillium Health Resources understands the amount of information our provider network has been receiving related to COVID-19 has been massive. We would like to invite our providers to join us in our **weekly Q&A session each Tuesday** to help directly answer some of your questions. Questions must be submitted to the following link in advance **by 5:00 p.m. on the previous Friday**:

[Submit questions here](#)

These weekly sessions for providers will help answer questions related to the ongoing changes in services for our members.

The next session will be held on **Tuesday, May 19, 2020**. Each session will cover questions that were submitted in advance to the link above (next deadline is this Friday, May 15). **Trillium is asking for questions in advance to ensure that we have the chance to prepare the most accurate answers for you.**

Please see the [NEW reduced schedule](#) below for these weekly calls. We will no longer hold separate times for different provider groups and will answer all types of questions during the single call.

****Please note new start time of 10 a.m. and combination of provider types for the call:***

10 - 11 a.m. All Providers Including: Crisis Providers, Adult and Child MH/SUD Providers, Adult/Child IDD, TBI, and Residential Providers

You can participate by registering on the link below. We will send out reminders for these sessions each week.

[Register here](#)

Trillium is working to develop ways to communicate with providers that will be meaningful. If you have suggestions about how we can better communicate with you at this time, please email them to Khristine.Brewington@TrilliumNC.org. We know that communication is important but can also be overwhelming. Please let us know if there is a way we can do it better.

