



# URGENT

## NOTIFICATION FOR PROVIDERS

### Provider Direct Update

#### PD notification:

We were experiencing an issue where users weren't receiving verification codes to log into Provider Direct, but this issue is now resolved. Please try logging in and if you are still experiencing issues, please submit a ticket to [pdsupport@trilliumnc.org](mailto:pdsupport@trilliumnc.org)

Thank you and sorry for the inconvenience.

*Trillium IT Department*

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**DO NOT REPLY** to this email as this is an unmonitored email address. If you have any questions please send an email to [pdsupport@trilliumnc.org](mailto:pdsupport@trilliumnc.org).

Urgent Notifications for Network Providers

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