

## URGENT NOTIFICATION FOR PROVIDERS All Providers

## EFT, RA, 835 Processing

The issue Trillium previously reported impacting EFTs, RAs and 835s for the 7/18/2023 checkwrite has been resolved. The erroneous files have been removed from their folders and new files have been generated. Providers should see the files placed in their folders for access.

If you have questions, please contact the Provider Support Service Line at 1-855-250-1539.

DO NOT REPLY to this email, as this is an unmonitored email address. If you have any questions please send an email to <u>NetworkServices@TrilliumNC.org</u>.

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