

# URGENT NOTIFICATION FOR PROVIDERS

## **Provider Q&A Session**

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Tuesday, August 11, 2020 11 a.m. - 12 p.m.

Trillium Health Resources understands the amount of information our provider network has been receiving related to COVID-19 has been massive. We would like to invite our providers to join us in our next **Q&A session** to help directly answer some of your questions. Questions must be submitted to the following link in advance by 5:00 p.m. on Friday, August 7 for the next session on August 11.

## Submit questions here

This session for providers will help answer questions related to the ongoing changes in services for our members.

The next session will be held **Tuesday, August 11, 2020**. Trillium is asking for questions in advance to ensure that we have the chance to prepare the most accurate answers for you.

We will answer questions from all providers including: Crisis Providers, Adult and Child MH/SUD Providers, Adult/Child IDD, TBI, and Residential Providers

You can participate by registering on the link below. We will send out reminders for these sessions.

Register here

Trillium is working to develop ways to communicate with providers that will be meaningful. If you have suggestions about how we can better communicate with you at this time, please email them to

**Khristine.Brewington@TrilliumNC.org**. We know that communication is important but can also be overwhelming. Please let us know if there is a way we can do it better.

## Joint NC DMHDDSAS and DHB (NC Medicaid) COVID-19 Update for NC Providers

Thursday, August 6, 2020 at 3 p.m.

### **Participant Log-In Information**

Please register for COVID-19 Provider Call - Aug 6, 2020 3:00 PM EDT at:

https://attendee.gotowebinar.com/register/1031071835623448

After registering, you will receive a confirmation email containing information about joining the webinar.

#### **Closed Captioning**

https://www.captionedtext.com/client/event.aspx?EventID=4535567&CustomerID=324





