



# URGENT

## NOTIFICATION FOR PROVIDERS

### Issues with Our Cloud Provider Resolved (Rackspace)

#### **RACKSPACE ISSUES RESOLVED:**

Access to the Provider Direct Portal has been restored.

Thank you for your patience and attention to this matter.

Trillium IT Department

**DO NOT REPLY to this email as this is an unmonitored email address. If you have any questions, please send an email to [ITServiceDesk@TrilliumNC.org](mailto:ITServiceDesk@TrilliumNC.org)**

**URGENT NOTIFICATIONS FOR NETWORK PROVIDERS**

