



URGENT

NOTIFICATION FOR PROVIDERS

Issues with Our Cloud Provider (Rackspace)

RACKSPACE ISSUES:

We are currently experiencing networking issues with our cloud provider (Rackspace). The issues are impacting access to the Provider Direct (PD). We are working with the vendor to resolve the issues. We will send additional notification when services have returned.

Thank you for your patience and attention to this matter.

Thanks,

Trillium IT Department

DO NOT REPLY to this email as this is an unmonitored email address. If you have any questions, please send an email to ITServiceDesk@TrilliumNC.org

URGENT NOTIFICATIONS FOR NETWORK PROVIDERS

