



# URGENT

## NOTIFICATION FOR PROVIDERS

### Provider Direct Update

#### TRILLIUM HEALTH RESOURCES WOULD LIKE TO MAKE YOU AWARE:

On **Thursday, August 31, 2023**, we will be doing updates to the Provider Direct system from **6–8 p.m. There is a possibility of system downtime**, so we ask that you please plan accordingly.

This service outage supports Trillium's IT efforts to provide reliable and consistent service delivery through patching, modifying, and testing updates during off-peak hours.

Thank you for your patience while we continuously work to improve and develop Provider Direct.

**DO NOT REPLY** to this email, as this is an unmonitored email address. If you have any questions please send an email to [IT.Support@TrilliumNC.org](mailto:IT.Support@TrilliumNC.org).

[URGENT NOTIFICATIONS FOR NETWORK PROVIDERS](#)

