



URGENT

NOTIFICATION FOR PROVIDERS

MIGRATION TO NEW EDI/TRADING PARTNER PLATFORM

We are excited to announce the migration of our EDI/Trading Partner Integration Platform to Edifecs. This world class technology is part of the overall architecture ensuring validation and adjudication of EDI 837 claims.

Cut-over is slated for Friday, 9/9/22, after 5:00pm.

Please know that we are not altering the system that providers log into and use, nor are we changing our claims approval process. However, providers will notice a slight change in the HTML submitter file layout, i.e., no change in data, just different layout.

We appreciate your patience during this migration, please follow the guidance below to contact us for future technical support issues.

DO NOT REPLY to this email as this is an unmonitored email address. If you have any questions or concerns please contact Trillium via the Feedback button or send an email to PDsupport@TrilliumNC.org.

[URGENT NOTIFICATIONS FOR NETWORK PROVIDERS](#)

