



Dorian Response & Recovery Announcements

While most of the Trillium Health Resources catchment area escaped without extensive damage caused by Hurricane Dorian, we understand that some of our members and their families along with providers were negatively impacted by the storm. Trillium would like to support our members and families to be linked with the supports available in their communities and surrounding areas.

To communicate the needs of members and families, please call our 24-Hour Access to Care Line at 1-877-685-2415.

NC Medicaid Hurricane Dorian Response & Recovery

The state recently published [Joint Communication Bulletin #337](#) that details flexibilities intended for NC Innovations Waiver beneficiaries impacted by the hurricane either directly or due to their staff being impacted and unable to provide services. They are not intended to be utilized by every waiver beneficiary. They are intended to be utilized only as long as needed and not further than December 3, 2019 unless the Department extends this end date in the waiver. **Please call Trillium with any questions related to these waivers.**

