



URGENT

NOTIFICATION FOR PROVIDERS

PROVIDER DIRECT UPDATE

Trillium Health Resources would like to make you aware:

On Thursday, September 24, 2020, we will be doing updates to the Provider Direct 5.3 system from 5-8 p.m. There may be system downtime during these updates, so we ask that you please plan accordingly. This service outage supports Trillium's IT efforts to provide reliable and consistent service delivery through patching, modifying, and testing updates during off-peak hours.

Thank you for your patience while we continuously work to improve and develop Provider Direct.

