



URGENT

NOTIFICATION FOR PROVIDERS

ALL STATE FUNDED PROVIDERS

CUT OFF FOR CLAIMS 2024-2025:

DMH/DD/SUS has established the FY 2024-2025 cut off for claims with dates of service in fiscal year 2024–2025 as October 28, 2025. To ensure claims are adjudicated and submitted to NCTracks timely, all state funded claims for dates of service in fiscal year 2024-2025 need to be submitted to Trillium for processing by October 15, 2025. Claims for dates of service in fiscal year 2024-2025 submitted after October 15, 2025, are at risk for denial for untimely submission and may not be reimbursable.

DO NOT REPLY to this email as this is an unmonitored email address. If you have questions, please contact the Provider Support Service Line at 1-855-250-1539 or email ClaimsSupport@TrilliumNC.org.

URGENT NOTIFICATIONS FOR NETWORK PROVIDERS

