



URGENT

NOTIFICATION FOR PROVIDERS

Provider Support Notice

ATTENTION PROVIDERS

We are currently experiencing a Microsoft issue with our KACE ticketing system; therefore, there may be a delay in responses back on any KACE tickets that you may have submitted starting on Friday – this includes issues submitted via PDsupport@trilliumnc.org. Please be patient as we work with Microsoft to get this issue resolved. Trillium is working diligently to look at each ticket and respond as quickly as possible.

DO NOT REPLY to this email, as this is an unmonitored email address. If you have any questions please send an email to IT.Support@TrilliumNC.org.

[URGENT NOTIFICATIONS FOR NETWORK PROVIDERS](#)

