



# URGENT

## NOTIFICATION FOR PROVIDERS

### Remittance Advice (RA) and 835 Issues

Trillium is aware of an issue with the Provider's Electronic Remittance Advice and 835 for the November 10, 2020 check write as well as the Claim Status Report.

Trillium's IT Department is currently working to resolve the issue.

A follow-up announcement will be sent when the issue is resolved. We apologize for any inconvenience this may cause and we are working diligently to correct the issue.

If you have any questions, please contact your Claims Specialist.

Thank you,  
Trillium Claims Department

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