



# URGENT

## NOTIFICATION FOR PROVIDERS

### 835 TRANSACTION FILE CHANGES

**Trillium Health Resources would like to make you aware:**

The implementation of the 835 transaction file changes that were scheduled to go into effect on November 21, 2019, will be delayed until **December 19, 2019**.

In compliance with 5010 HIPAA compliance regulations, Trillium will be updating the outgoing 835 transaction files to all providers.

Currently, Trillium is sending a 1 in the 2100 loop, segment CLP02 identifying Trillium as a primary payer. This will change to include a 2 or 3 to identify Trillium as secondary or tertiary payer as applicable. If Trillium is the primary payer, 1 will still continue to be sent.

This change will assist providers in correctly applying payments received from Trillium if Trillium is not the only payer of the claim.

If you have any questions or concerns about this upcoming change, please contact Trillium's IT Department at [PDsupport@TrilliumNC.org](mailto:PDsupport@TrilliumNC.org), a Trillium Claims Specialist by calling 866-998-2597, or by emailing [Claims2@TrilliumNC.org](mailto:Claims2@TrilliumNC.org).

