



URGENT

NOTIFICATION FOR PROVIDERS

TBS Platform – Maintenance Dec 27

The Trillium Health Resources IT staff would like to notify you that:

Midnight, Saturday (December 26, 2020) until approximately 3:00 p.m. Sunday (December 27, 2020) the Provider Direct System will be upgraded outside of our normal monthly schedule.

There **will be** System Downtime during the upgrade process, so we ask that you please plan accordingly.

This service outage supports IT efforts to provide reliable and consistent service delivery through patching, modifying, and testing updates during off-peak hours.

DO NOT REPLY to this email as this is an unmonitored email address. If you have any questions please send an email to IT.Support@trilliumnc.org.

View Current or Past Communications

REMINDER: Please be sure to check your junk/spam mail for any provider directory requests. We have found that some of these requests are being sent to those junk boxes.

