Keys to Community Summit Agenda

8:30 – 8:35 Welcome  Sam Hedrick, JD, Sr. Advisor on ADA, TCLI

8:35 – 9:00 Overview  Janie Shivar & Stacy A. Smith, DMH/DD/SAS

9:00 – 10:00 TMS/CST: What’s Next?  Debbie Webster & Justin Turner, DMH/DD/SAS

10:00 – 10:15 Break

10:15 – 11:00 Introduction to Psychiatric Rehabilitation  UNC Institute for Best Practices

11:00 – 12:00 Permanent Supportive Housing  TAC

12:00 – 1:00 Lunch on Your Own

1:00 – 2:30 Permanent Supportive Housing  TAC

2:30 – 2:45 Break

2:45 – 4:30 Permanent Supportive Housing  – TAC
North Carolina Department of Health and Human Services

Office of the Secretary, Transitions to Community Living Initiative and Division of Mental Health, Developmental Disabilities and Substance Abuse Services

Present in Partnership with

The Technical Assistance Collaborative and The Institute for Best Practices at the UNC Center of Excellence in Community Mental Health

Keys to Community:
A Statewide Vision for Community Support Teams and Permanent Supportive Housing

What is Keys to Community? Keys to Community is the name given to the regional Summits taking place over the summer of 2019 to kick off the State’s new Community Support Team (CST) definition. The Summit hosts—NC Department of Health and Human Services (NC DHHS), Office of the Secretary, Transitions to Community Living Initiative (TCLI) and NC Division of Mental Health, Developmental Disabilities and Substance Abuse Services (DMH/DD/SAS) --will join in a dynamic partnership to present a Summit in each of four, geographic regions. The NC DHHS Summit partners are a national nonprofit, Boston-based Technical Assistance Collaborative (TAC), and the State’s own Institute for Best Practices at the UNC Center of Excellence in Community Mental Health.

These Summits provide an overview of the new CST policy; an update on Transition Management Services (TMS); a review of Psychiatric Rehabilitation and the role of CST in providing this service; and NC DHHS’ approach to implementing Permanent Supportive Housing (PSH) in North Carolina.

The collaboration will provide participants with information key to understanding and advancing an innovative approach to housing and community support services for North Carolinians with serious mental illness (SMI). Command of this information will, in turn, become the “keys to community” for the people you serve.

Who should attend? NC DHHS requires participation at a regional Summit if you are: a member of the TCLI Team for your Local Management Entity/Managed Care Organization (LME/MCO) or a DHHS Housing Coordinator.

NC DHHS urges participation if you are: Utilization Management (UM) staff who review TMS and Community Support Team (CST) service authorizations; an LME/MCO Clinical Director; a provider of TMS and CST, including Team Leads; an Agency Clinical Director; or an Agency Program Manager.
NC DHHS welcomes participation if you are: LME/MCO Network staff; a Care Coordinator; an Assertive Community Treatment (ACT) team that wants to explore becoming a CST provider; or an Individual Placement and Support (IPS) employment services team that wants a better understanding of your role in PSH.

What will you learn?

- What is PSH?
- When does the new CST definition go live?
- What is the difference between the new service definition for CST and the old one?
- Why is CST a critical component of PSH?
- What happens to state-funded TMS after the new CST service goes live?
- What are the respective roles, responsibilities, and expectations of the State, LME/MCOs, Housing Coordinators, and providers with regard to the roll-out and implementation of these services?
- The answers to other questions you may have about PSH and your role in “Keys to Community.”

Following the Summits, the State will provide four modules to each LME/MCO, specifically related to LME/MCO expectations for CST and provider roles and responsibilities.

When and where do the Summits take place? From mid-July to mid-August 2019, the partnership will host four, day-long Summits, each in a different region of the state. All events take place from 8:30 AM to 4:30 PM. Details on place, time and location appear below, along with the registration links that are currently available:

**Asheville – Wednesday July 10th**
Crowne Plaza Resort
1 Resort Drive
Asheville, NC 28806
https://www.eventbrite.com/e/keys-to-community-summit-asheville-tickets-63875463230

**Greenville – Monday July 29th**
Pitt County Agricultural Center
403 Government Circle
Greenville, NC 27834
https://www.eventbrite.com/e/keys-to-community-summit-greenville-tickets-63875875463

**Gastonia – Monday August 5th**
Partners Behavioral Health Management Auditorium
901 S. New Hope Road
Gastonia, NC 28054
https://www.eventbrite.com/e/keys-to-community-summit-gastonia-tickets-63876215480

**Morrisville – Wednesday August 14th**
Alliance Health
5200 W. Paramount Parkway, Suite 200
Morrisville, NC 27560
https://www.eventbrite.com/e/keys-to-community-summit-triangle-tickets-63876542458

Please forward this email, and corresponding registration links, to all LME-MCO staff who should attend the Summit. Please also share this information with all CST provider agencies and TMS provider agencies. There is limited space available at each of the Summits, so please register for one Summit only.