



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**  
Division of Mental Health, Developmental  
Disabilities and Substance Abuse Services

**ROY COOPER** • Governor

**MANDY COHEN, MD, MPH** • Secretary

**KODY H. KINSLEY** • Deputy Secretary for Behavioral  
Health & IDD

## Keys to Community Summit Agenda

- 8:30 – 8:35**      **Welcome**    Sam Hedrick, JD, Sr. Advisor on ADA, TCLI
- 8:35 – 9:00**      **Overview**    Janie Shivar & Stacy A. Smith, DMH/DD/SAS
- 9:00 – 10:00**    **TMS/CST: What's Next?**    Debbie Webster & Justin  
Turner, DMH/DD/SAS
- 10:00 – 10:15**    **Break**
- 10:15 – 11:00**    **Introduction to Psychiatric Rehabilitation**    UNC  
Institute for Best Practices
- 11:00 – 12:00**    **Permanent Supportive Housing**    TAC
- 12:00 – 1:00**      **Lunch on Your Own**
- 1:00 – 2:30**      **Permanent Supportive Housing**    TAC
- 2:30 – 2:45**      **Break**
- 2:45 – 4:30**      **Permanent Supportive Housing – TAC**

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF MENTAL HEALTH, DEVELOPMENTAL  
DISABILITIES AND SUBSTANCE ABUSE SERVICES

LOCATION: 306 N. Wilmington Street, Bath Building, Raleigh, NC 27601

MAILING ADDRESS: 3001 Mail Service Center, Raleigh, NC 27699-3001

www.ncdhhs.gov • TEL: 919-733-7011 • FAX: 919-508-0951

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## North Carolina Department of Health and Human Services

### Office of the Secretary, Transitions to Community Living Initiative and Division of Mental Health, Developmental Disabilities and Substance Abuse Services

#### Present in Partnership with

#### The Technical Assistance Collaborative and The Institute for Best Practices at the UNC Center of Excellence in Community Mental Health

### Keys to Community: A Statewide Vision for Community Support Teams and Permanent Supportive Housing

**What is *Keys to Community*?** *Keys to Community* is the name given to the regional Summits taking place over the summer of 2019 to kick off the State's new Community Support Team (CST) definition. The Summit hosts—NC Department of Health and Human Services (NC DHHS), Office of the Secretary, Transitions to Community Living Initiative (TCLI) and NC Division of Mental Health, Developmental Disabilities and Substance Abuse Services (DMH/DD/SAS) --will join in a dynamic partnership to present a Summit in each of four, geographic regions. The NC DHHS Summit partners are a national nonprofit, Boston-based Technical Assistance Collaborative (TAC), and the State's own Institute for Best Practices at the UNC Center of Excellence in Community Mental Health.

These Summits provide an overview of the new CST policy; an update on Transition Management Services (TMS); a review of Psychiatric Rehabilitation and the role of CST in providing this service; and NC DHHS' approach to implementing Permanent Supportive Housing (PSH) in North Carolina.

The collaboration will provide participants with information key to understanding and advancing an innovative approach to housing and community support services for North Carolinians with serious mental illness (SMI). Command of this information will, in turn, become the "keys to community" for the people you serve.

**Who should attend?** NC DHHS **requires participation** at a regional Summit if you are: a member of the TCLI Team for your Local Management Entity/ Managed Care Organization (LME/MCO) or a DHHS Housing Coordinator.

NC DHHS **urges participation** if you are: Utilization Management (UM) staff who review TMS and Community Support Team (CST) service authorizations; an LME/MCO Clinical Director; a provider of TMS and CST, including Team Leads; an Agency Clinical Director; or an Agency Program Manager.

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NC DHHS **welcomes participation** if you are: LME/MCO Network staff; a Care Coordinator; an Assertive Community Treatment (ACT) team that wants to explore becoming a CST provider; or an Individual Placement and Support (IPS) employment services team that wants a better understanding of your role in PSH.

### **What will you learn?**

- What is PSH?
- When does the new CST definition go live?
- What is the difference between the new service definition for CST and the old one?
- Why is CST a critical component of PSH?
- What happens to state-funded TMS after the new CST service goes live?
- What are the respective roles, responsibilities, and expectations of the State, LME/MCOs, Housing Coordinators, and providers with regard to the roll-out and implementation of these services?
- The answers to other questions you may have about PSH and your role in “Keys to Community.”

Following the Summits, the State will provide four modules to each LME/MCO, specifically related to LME/MCO expectations for CST and provider roles and responsibilities.

**When and where do the Summits take place?** From mid-July to mid-August 2019, the partnership will host four, day-long Summits, each in a different region of the state. All events take place from 8:30 AM to 4:30 PM. Details on place, time and location appear below, along with the registration links that are currently available:

#### **Asheville – Wednesday July 10<sup>th</sup>**

Crowne Plaza Resort

1 Resort Drive

Asheville, NC 28806

<https://www.eventbrite.com/e/keys-to-community-summit-asheville-tickets-63875463230>

#### **Greenville – Monday July 29<sup>th</sup>**

Pitt County Agricultural Center

403 Government Circle

Greenville, NC 27834

<https://www.eventbrite.com/e/keys-to-community-summit-greenville-tickets-63875875463>

#### **Gastonia – Monday August 5<sup>th</sup>**

Partners Behavioral Health Management Auditorium

901 S. New Hope Road

Gastonia, NC 28054

<https://www.eventbrite.com/e/keys-to-community-summit-gastonia-tickets-63876215480>

#### **Morrisville – Wednesday August 14<sup>th</sup>**

Alliance Health

5200 W. Paramount Parkway, Suite 200

Morrisville, NC 27560

<https://www.eventbrite.com/e/keys-to-community-summit-triangle-tickets-63876542458>

Please forward this email, and corresponding registration links, to all LME-MCO staff who should attend the Summit. Please also share this information with all CST provider agencies and TMS provider agencies. There is limited space available at each of the Summits, so please register for one Summit only.