



Transforming Lives. Building Community Well-Being.

PROVIDER TRAININGS

TAILORED PLAN and MEDICAID DIRECT TRAININGS

1. **HIPAA Privacy and Security Rules Microlearning Series**
Updated 11/5/2024 for TP and MDPIHP
2. **Prevention and Population Health Management for Behavioral Health and I/DD Professionals**
3. **Early Periodic Screening, Diagnostic and Treatment (EPSDT) for Providers**
4. **Disaster Planning: Preparing for Responding to, and Recovering from a Crisis or Emergency Event**
Updated 11/5/2024 for TP and 11/7/2024 for MDPIHP
5. **Fraud, Waste, and Abuse Detection, Investigation, and Prevention Microlearning Series**
Updated 12/4/2024 for TP and 12/6/2024 for MDPIHP
6. **Supports and Service Enhancements Microlearning Series**
Updated 12/4/2024
7. **Provider Rights and Responsibilities For Providers**
8. **Culturally and Linguistically Competent Cared**
Updated 12/4/2024 for TP and MDPIHP
9. **Infection Prevention and Control - Providers**
10. **TP/MDPIHP Provider Manual**
11. **Unmet Health Related Resource Needs for Providers**
12. **Provider Communications Marketing Responsibilities**
13. **Due Process**
14. **NEMT/NEAT for Providers**
15. **Tailored Plan Medicaid and State-Funded Claim Submission**
16. **Trillium Health Equity Strategy**
17. **The Engagement Strategy with the Eastern Band of Cherokee Indians Microlearning Series**
Updated 11/8/2024 for TP and MDPIHP



TAILORED PLAN and MEDICAID DIRECT TRAININGS

18. **Introducing Trillium Staff and Providers to the Federally Recognized Eastern Band of Cherokee Indians and Their Culture**
19. **Introducing Trillium to the Waccamaw-Siouan Tribe, Meherrin Indian Tribe, Haliwa-Saponi Indian Tribe - North Carolina State-Recognized Tribes-"Tribal Cultural Awareness for Staff and Professionals"**
20. **Opportunities and Requirements of Working with Indian Health Care Providers**
21. **In-Reach and Transitions Training**
22. **Linking to Other Programs Microlearning Series**
Updated 11/8/2024
23. **Member and Recipient Rights and Responsibilities**
Updated 10/23/2024
24. **Managed Care/Tailored Plan 101**

TAILORED PLAN ONLY TRAININGS

1. **State-Funded Services: Administrative and Billing Guide**
2. **State-Funded Services: Clinical Guidelines**

MEDICAID DIRECT ONLY TRAININGS

1. **Difference Between NC Medicaid Direct, including the PIHP, and Medicaid Managed Care Program**
Updated 10/23/2024
2. **Tailored Care Management For Youth In Foster Care, Receiving Adoption Assistance, or Former Foster Youth**
Updated 12/6/2024

OTHER TRAININGS

1. **Submitting a Claim**
2. **Health Disparities**
3. **Navigating ePASS: Guide to Providing Application Assistance**
4. **Tailored Plan Medicaid and State-Funded Claims Submission**